

CLAIMS NOTIFICATION



YOUR RECENT CLAIMS

YOUR HEALTH PLAN BENEFITS

MANAGE YOUR HEALTH PLAN

Jenny Millar
Membership number: 435066740

Summary of your claims

Date of service	Healthcare professional	Place of service	Amount claimed	Amount paid	Amount not paid	Paid from	Paid to		More info
							You	Healthcare professional	
2023-01-30	Pharmacy	National Department Of Health	R387.18	R387.18	R0.00	The Scheme	R0.00	R387.18	

VIEW PREVIOUS CLAIMS

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Claim details for National Department Of Health

Date of service	Healthcare professional	Amount claimed	Amount paid	Amount not paid	Paid from	Paid to		Payment date
						You	Healthcare professional	
2023-01-30	Pharmacy	R387.18	R387.18	R0.00	The Scheme	R0.00	R387.18	2023-04-19

Amount payable

The breakdown below shows you each claim that we processed. To protect your confidential information, it does not include clinical or diagnostic information.

Date of service	Patient name	Amount claimed	Scheme rate	Paid to you	Paid to healthcare professional	Amount not paid	Reason code
2023-01-30	Jennifer	R78.70	R90.50	R0.00	R78.70	R0.00	4003
2023-01-30	Jennifer	R308.48	R354.75	R0.00	R308.48	R0.00	4000
Total		R387.18	R445.25	R0.00	R387.18	R0.00	

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Reason code and description

4000: We have paid this claim for a COVID-19 vaccine to your healthcare provider.

4003: We have paid this claim for a COVID-19 vaccination at the Scheme Rate

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Paid from categories

The Scheme:

These claims are covered by the Scheme, and not from your day-to-day benefits.

Detailed benefit information and the latest health plan guides are available on www.discovery.co.za

Irregular or fraudulent claims

Report irregular claims. Email forensics@discovery.co.za

To stay anonymous, call our Fraud Hotline on 0800 004 500. When sending through a report, please include your membership number and the details of the claim you are querying.

This channel of reporting will unfortunately only deal with alleged fraudulent or irregular claims and we will not be in a position to assist with general queries.

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Day-to-day benefits for your **Classic Delta Saver Plan**



Medical Savings
Account (MSA)



For a complete list of benefits and limits on your plan type, please refer to your health plan guide or go to www.discovery.co.za

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Health Check

You have not yet completed your Health Check, which is funded from your Screening and Prevention benefit.

BOOK YOUR HEALTH CHECK

COVID-19 vaccine

Please click [here](#) for more information about your cover for COVID-19 or visit our [information hub](#) for all you need to know about COVID-19.

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A world of **digital support** is one click away

We're making managing your healthcare a lot more convenient



Track your claims on the go

- Just take a picture or scan your claim and submit it. Once you have done this, you can track the status of your claim. Here's how you can do it:
 - on the Discovery app
 - on the website: www.discovery.co.za



Connect with doctors online

- Connect with your doctor online from the comfort of your home. Find a doctor and book an online consultation, to get care when you need it most.



Find doctors near you

- Click on Find a healthcare provider in the Discovery app or visit www.discovery.co.za to find doctors and hospitals on our networks near you, for the best care

Keeping you informed of your benefit options

As a member of a medical scheme you may be entitled to cover for Prescribed Minimum Benefit (PMBs). For more information on PMBs and how to apply please click [here](#)

Your personal information

Update your details on the website www.discovery.co.za or the Discovery app.



Get more information

- Go to www.discovery.co.za visit **Get Help** feature or Ask a question and get instant answers on WhatsApp (save our number 0860 756 756 on your phone and say 'Hi' to start chatting with us 24/7).



Access your virtual membership card

- Don't have your card with you? Access your digital membership card and use it at any healthcare provider to validate your membership



Download the Discovery App to get started today!



CHANGE YOUR DETAILS